TRIKKE DEFENDER / POSI.TRON
STANDARD "COMMERCIAL" WARRANTY

Trikke Tech warrants this product (including all components) against defects in material or workmanship as follows:

A) Frame - 3 years Limited Warranty

Trikke Tech electric vehicle frames include a 3 year warranty covering geometry defect structural failure. Trikke Tech reserves the right to replace individual parts or the whole frame. Individual parts may not match the original frame color. Failure originated by misuse, accidents or abuse are excluded.

B) Mechanical Parts and Components – 12 months Limited Warranty

Mechanical parts and components are warranted for 12 months. In the event of a defective or faulty part, Trikke Tech will ship the replacement part free of charge and Customer will be responsible for performing the replacement. Exclusions: parts subject to normal wear and tear. Brake lines, brake pads, tires, inner tubes, bearings and trim components will be replaced for claims within the first 30 days of purchase.

C) Electrical Components - 12 months Limited Warranty

Electrical components, including motor, electronic controller, throttle and associated parts (excluding the battery) carry a 12 months warranty from the original purchase date. Failure originated by water, misuse, accidents or abuse are excluded. Warranty is limited to the replacement of the part. Defective parts must be shipped to Trikke Tech or presented to an authorized service center for analysis prior to replacement.

D) Lithium-ion Battery - 12 months Limited Warranty

Lithium-ion batteries originally installed on a Trikke electric vehicle or a replacement battery purchased from Trikke Tech are warranted for 12 months from the original purchase, with full replacement within the first 45 days, and partial (pro-rata) replacement after the initial 45 days of use. Battery must be returned to Trikke Tech for warranty, the Customer being responsible for shipping cost. Trikke Tech will then check the battery and either repair or replace it. The battery will be returned to Customer at Trikke's expense. Pro-rata replacement takes into consideration the full number of months passed since the purchase date and divides the base retail price of a new battery by 12 (twelve). If a new battery is required, Customer will be expected to pay 1/12 of the retail cost of the battery for every month of use (if after 45 days of use). Purchases of replacement battery under pro-rata warranty must be directly from Trikke

Tech. The new battery will be warranted with a new term of 12 month under the same conditions described above.

Important facts about the aging of lithium-ion batteries: The current technology of lithium-ion batteries presents a natural degradation (aging, loss of capacity) even if not in use. The level of degradation will depend on factors like discharge current (fast or low riding speed setting), temperature of operation/storage and the number of cycles of discharge. Trikke Panasonic/Samsung batteries should retain a minimum of 70% of the original capacity at 500 recharges if operated at normal power level and at temperatures ranging between 32-100F (0-40C).

Exclusions: Damages to the battery caused by short circuit, moisture, impact, perforation, abuse or marks of tampering with the battery pack will void the above warranty. Batteries kept discharged for long periods of time may not recover working capacity and will be permanently damaged – failure to keep the proper charge level of battery will void the warranty.

LIMITATIONS ON WARRANTY THE ABOVE WARRANTY IS THE ONLY REMEDY PROVIDED BY TRIKKE TECH FOR ITS ELECTRIC VEHICLES. NO OTHER PARTY HAS EXPRESS OR IMPLIED AUTHORITY TO CHANGE THIS WARRANTY IN ANY MANNER. TRIKKE TECH DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

COMMERCIAL WARRANTY APPLIES "FOR COMMERCIAL USE"

Extended Commercial Warranty available for additional $980 per unit.
- Frame – Total 5 years
- Mechanical Parts and Components – Total 24 months
- Electrical Components – Total 24 months
- Lithium-ion Battery – Total 24 months pro-rata